

Cancellation Policy for Guests

- 1.** Guests will have the option of using their full deposit, with no cancellation fees, towards another reservation at Mar de Jade within 18 months of the cancellation date. In order to receive the full credit, guests must cancel with at least two weeks notice.
- 2.** Guests will be entitled to a full refund less 10% of the total cost, with notice at least 60 days prior to the scheduled arrival date.
- 3.** With notice of cancellation 59 days or less from the scheduled arrival date, there will be a cancellation penalty of 25% for the total stay.
- 4.** No refund with notice of cancellation less than two weeks prior to arrival.